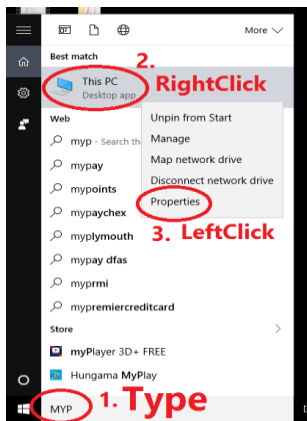


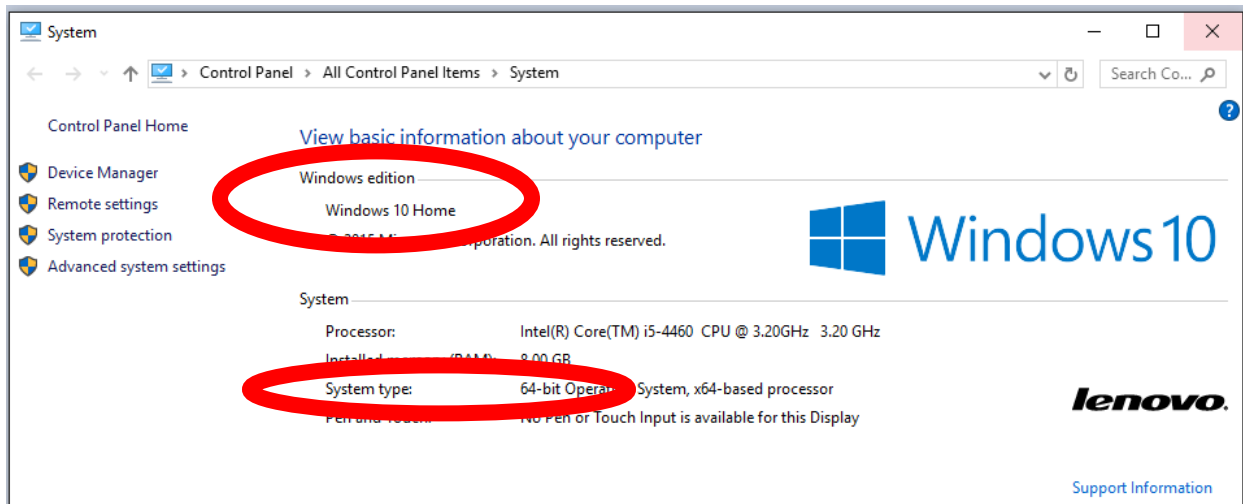
# Installing ThinPrint (FireFox)

Before you install ThinPrint, you will need to know what your computer's Operating system is. This is crucial in order for ThinPrint to work! If you do not know what your computers OS is please follow see the first 2 items below. If you already know what OS/bit your PC is operating with, skip to page 2.

In the lower left corner of your PC, type in MyPC, right click on "This PC" above and then select Properties. (See image below)

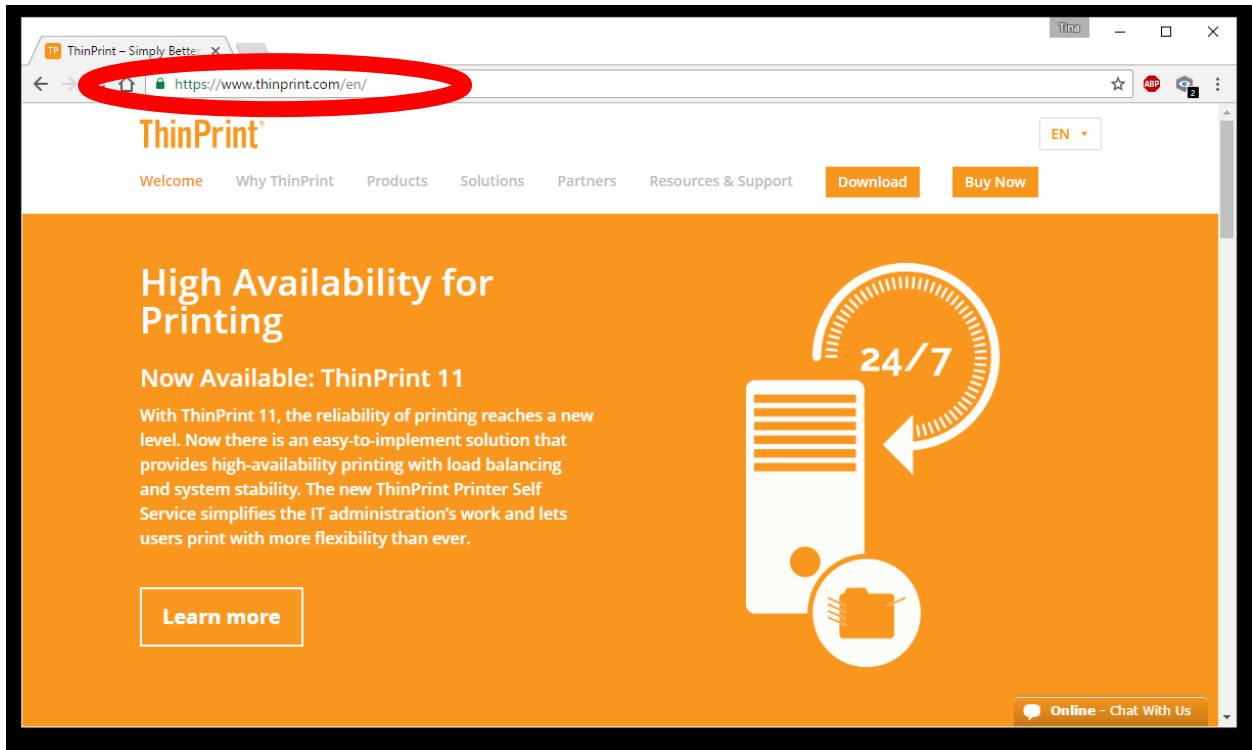


Here you will see your Windows Edition at the top and the System Type in the middle section. Be sure to write these down if need be. **Again, I stress, if you do not install the correct ThinPrint client, you will NOT BE ABLE TO PRINT using our software.**

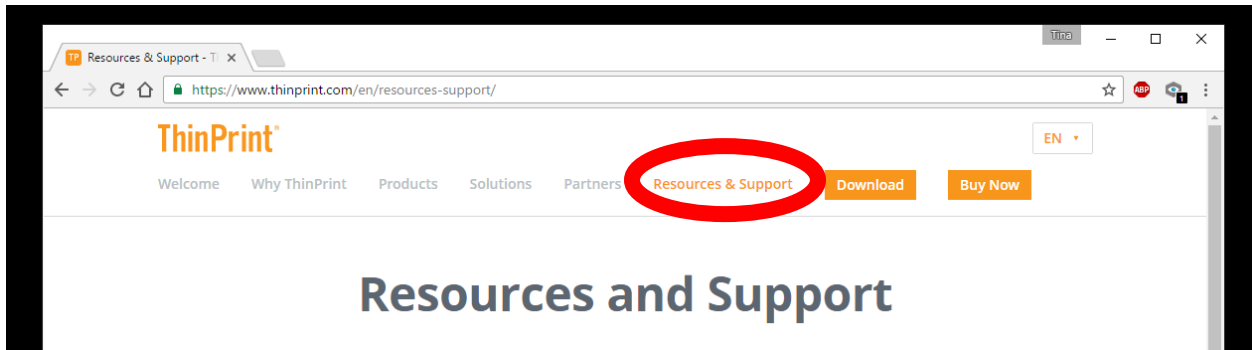


**Please NOTE: This installation will require you to restart your computer.**

**Step 1. Navigate to ThinPrint.com.**



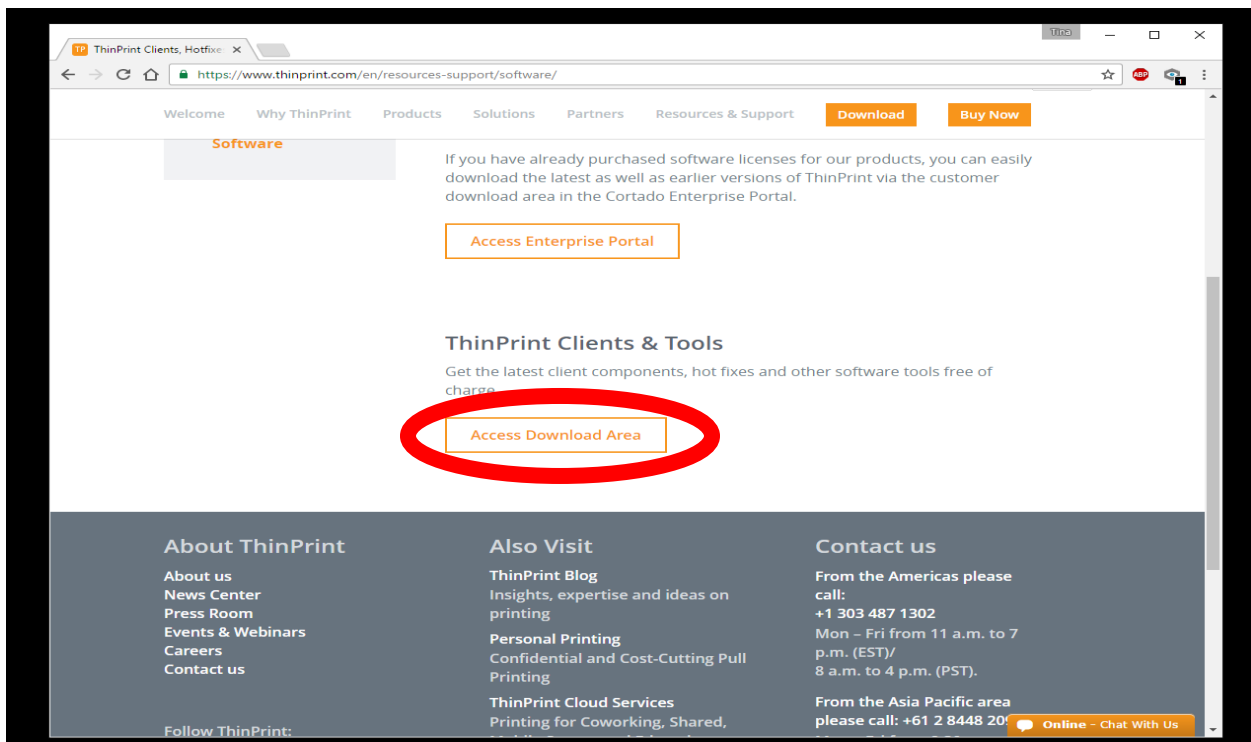
**Step 2. Select Resources & Support.**



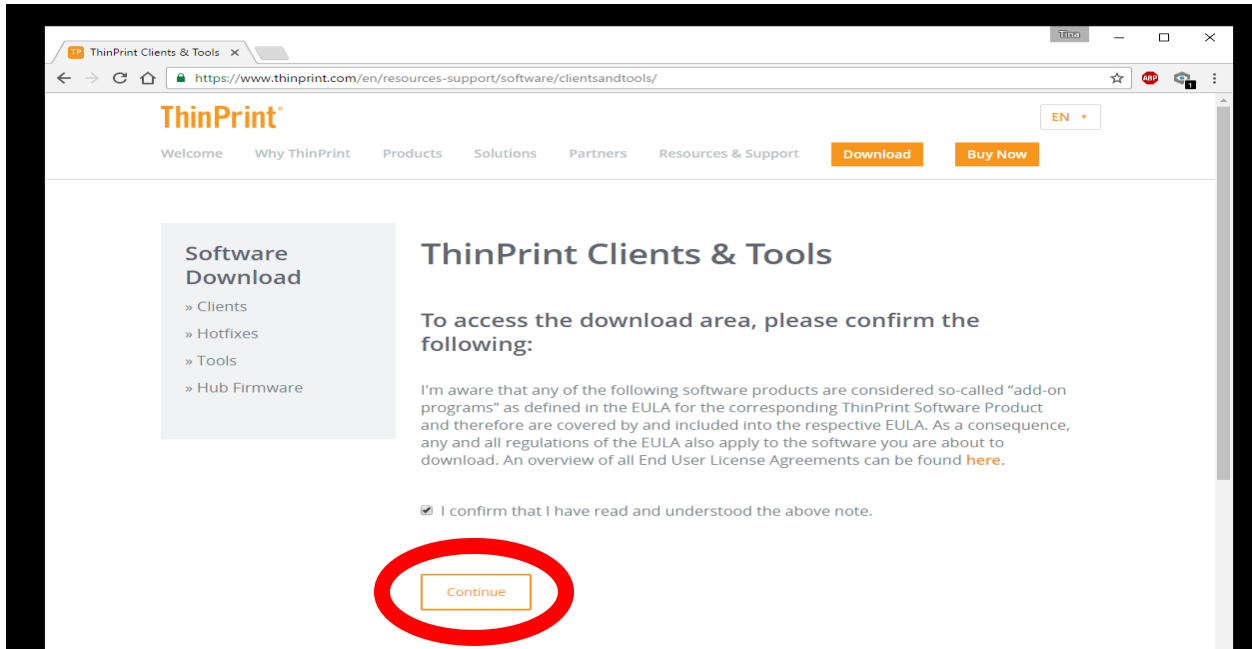
### Step 3. Select Software.



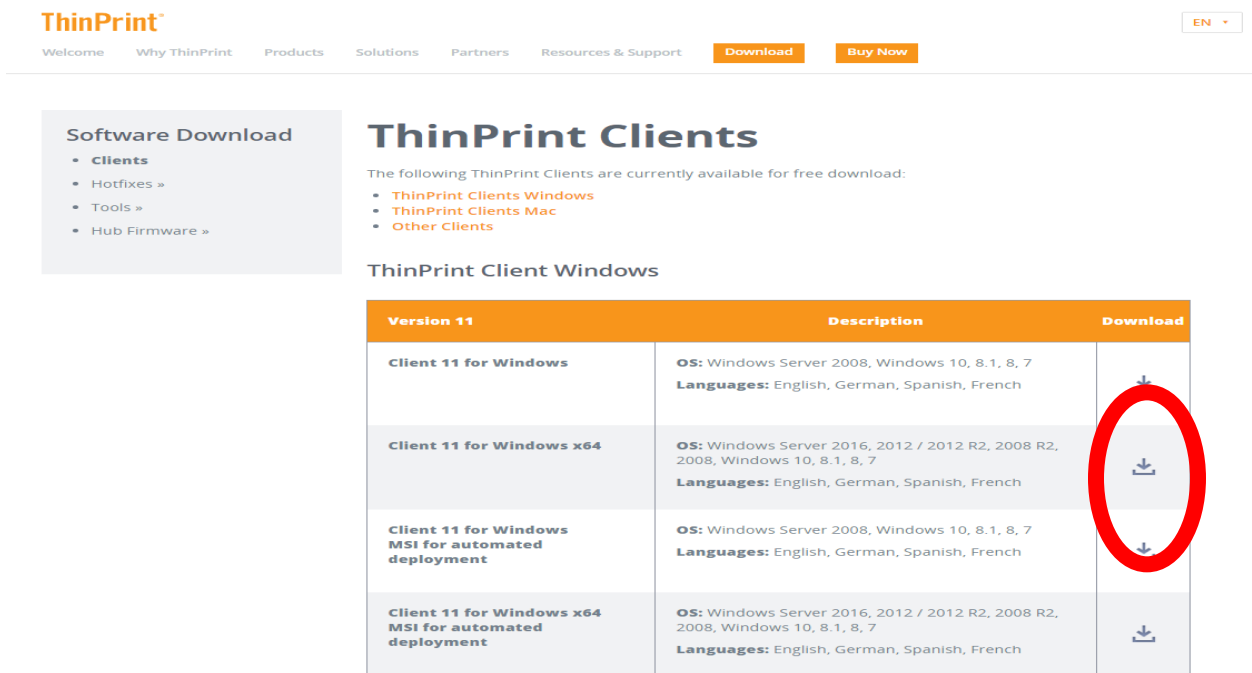
### Step 4. Select Access Download Area.



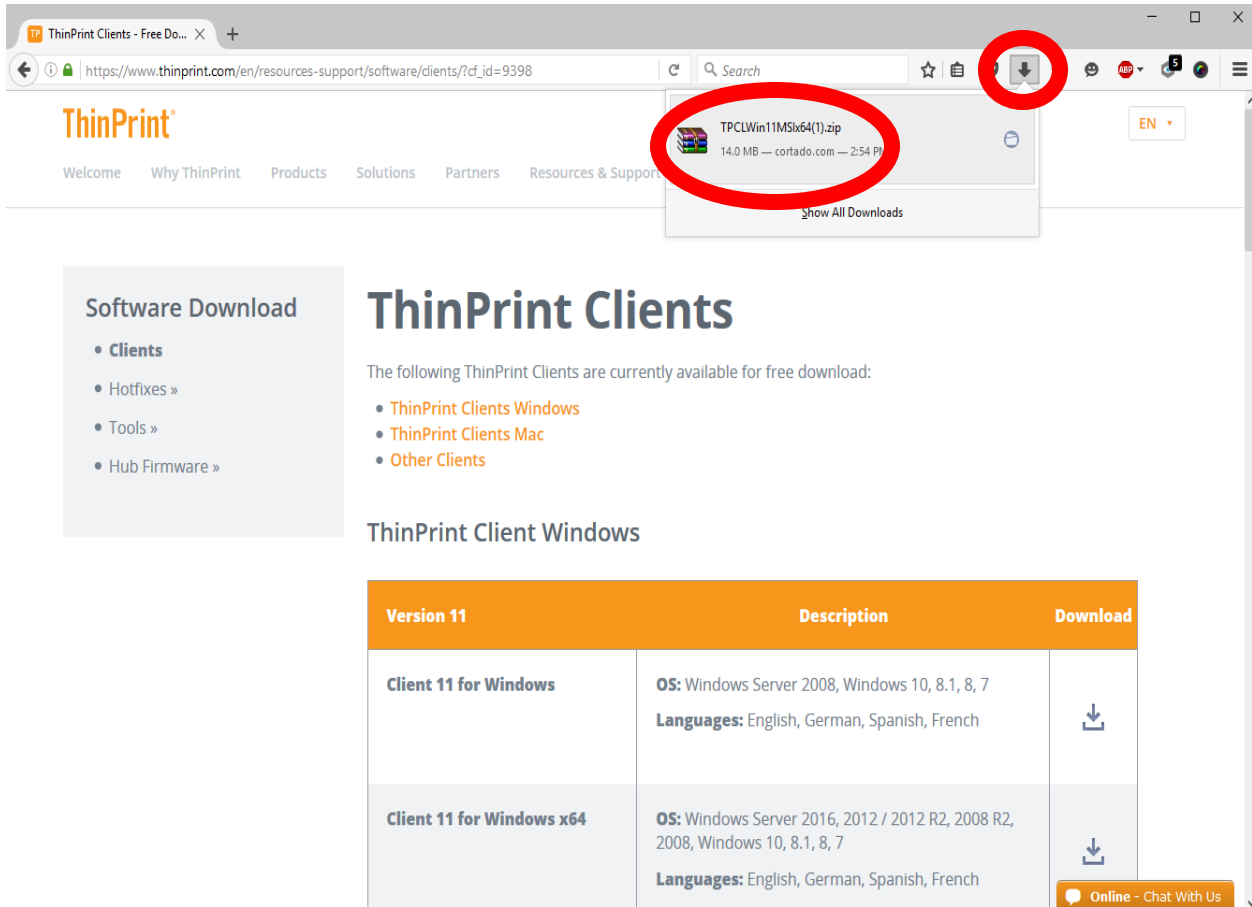
**Step 5. Check box and Select Continue. (NOTE: YOU WILL NOT NEED TO PURCHASE ANYTHING. ThinPrint has already been purchased by Dealership Software. You are simply installing a tool you need to print.)**



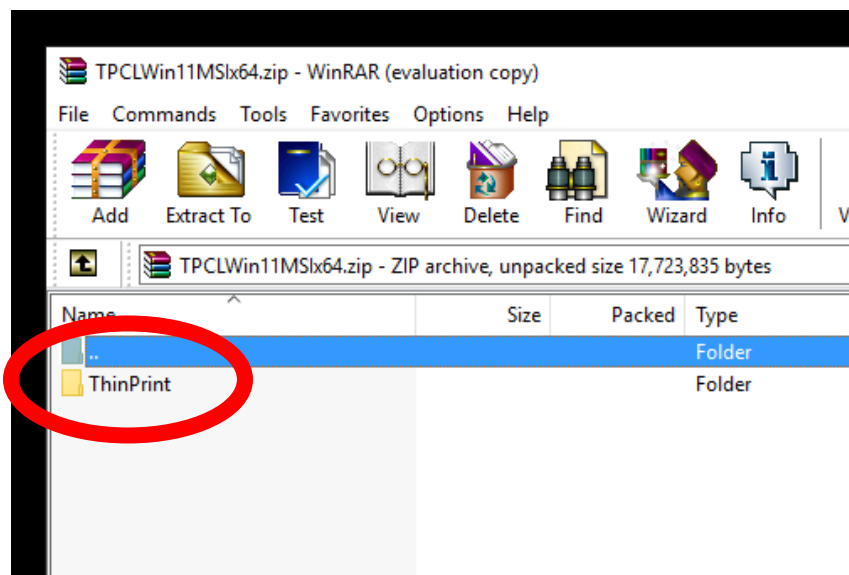
**Step 6. Select the appropriate Operating System for your computer. See page one.**



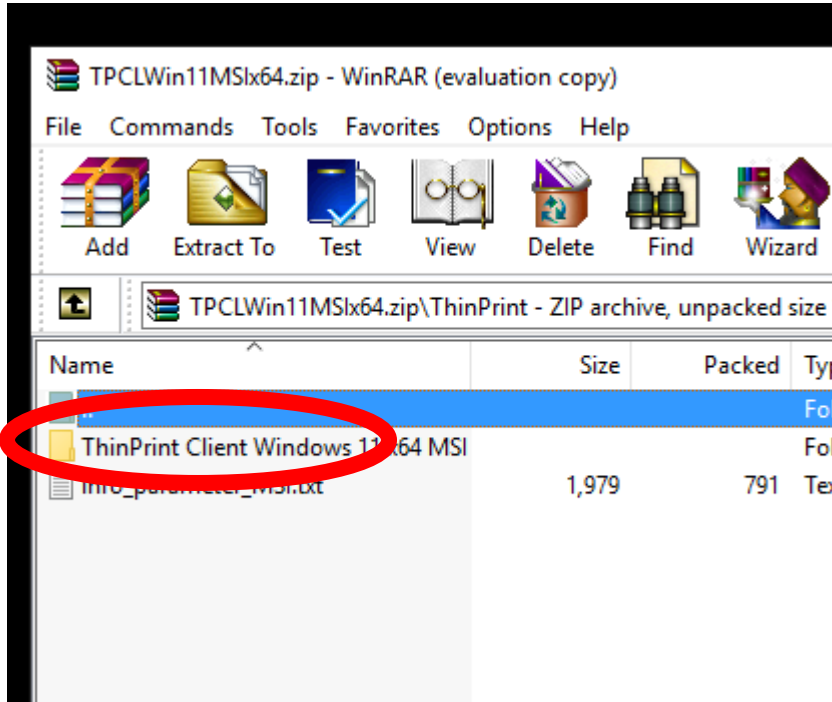
**Step 7. Select the arrow on the upper toolbar and Double click “TPCLWin11MSI.ZIP” or navigate to the folder you designated for Downloads.**



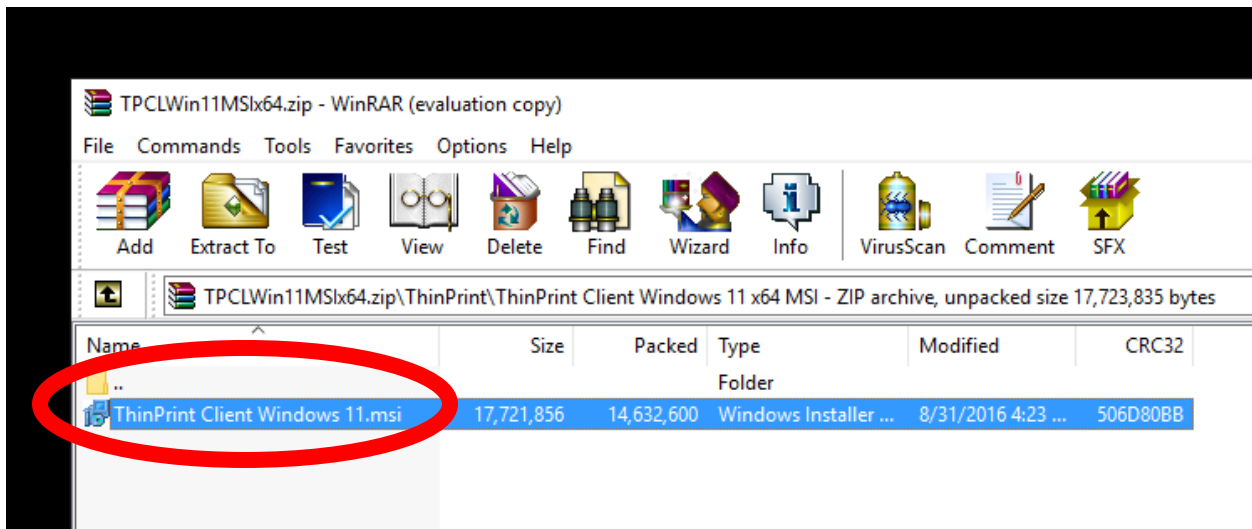
**Step 8. Double Click to open the folder named ThinPrint.**



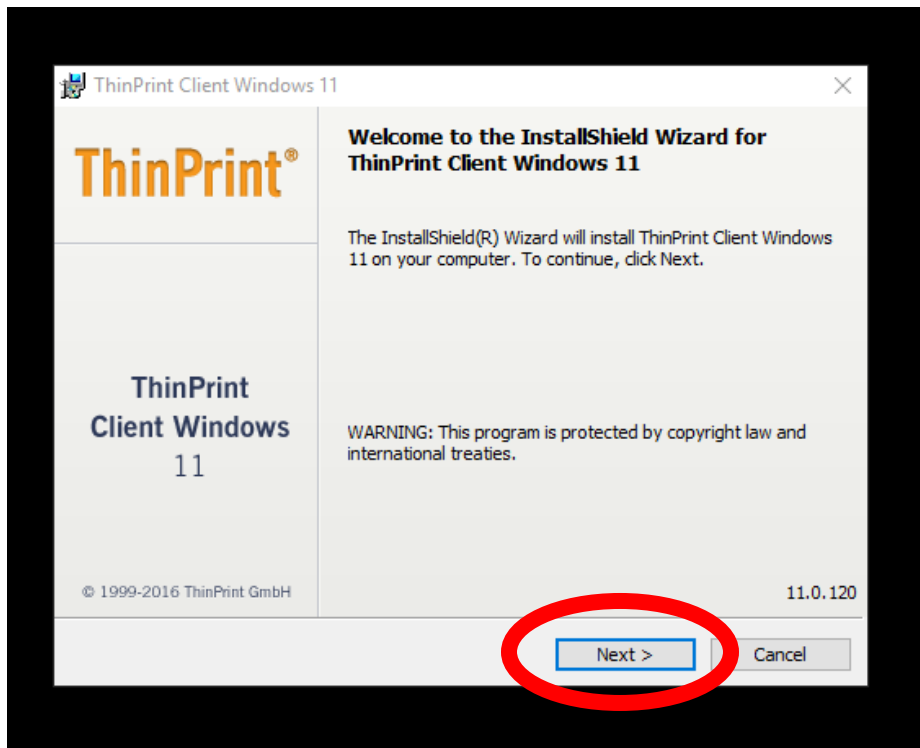
**Step 9. Double click to open “ThinPrint Client Windows”.**



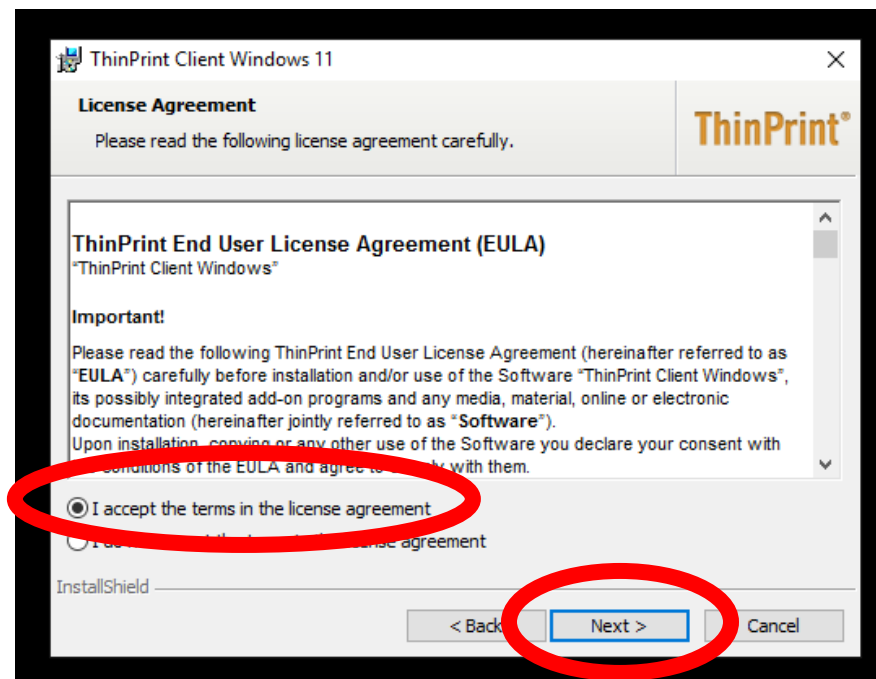
**Step 10. Double Click “ThinPrint Client Windows” to start the installation.**



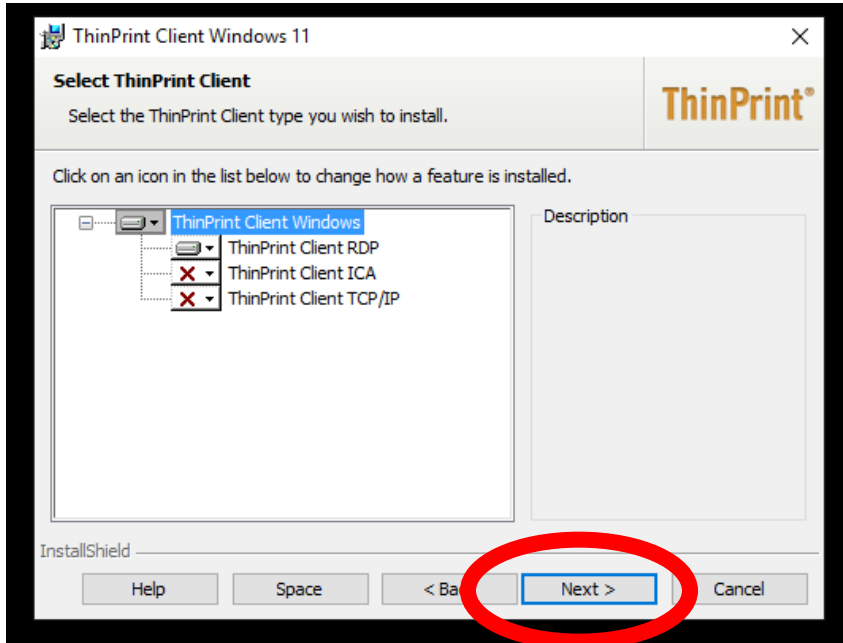
## Step 11. Select “Next”.



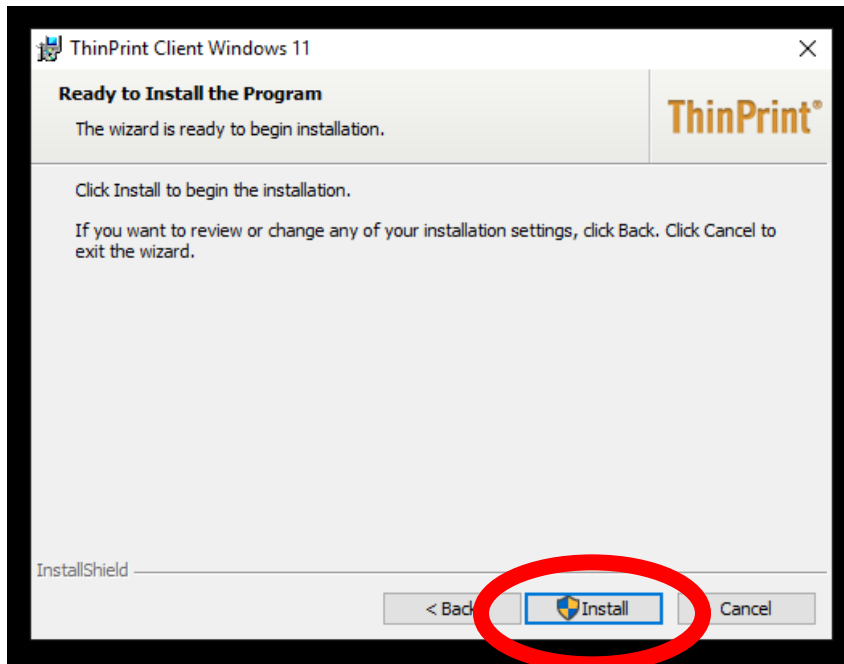
## Step 12. Select “I Accept” and then select “Next”



### Step 13. Select “Next”

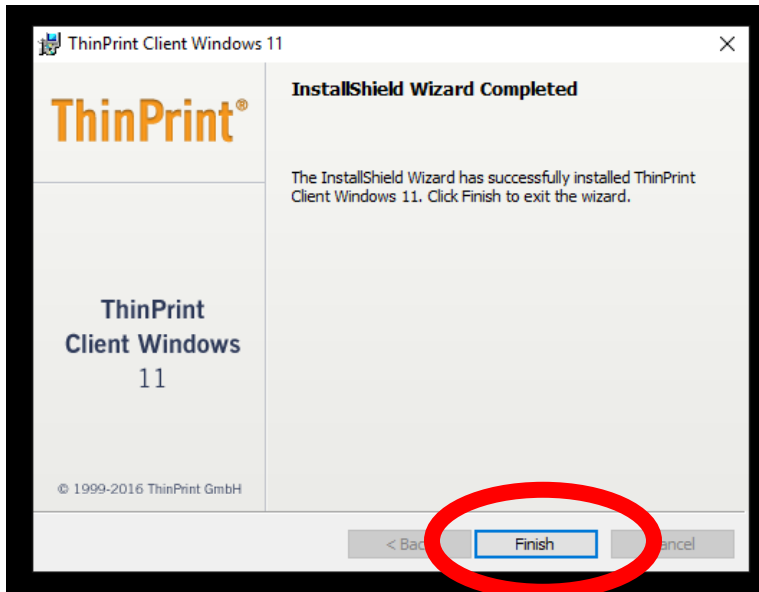


### Step 14. Select Install

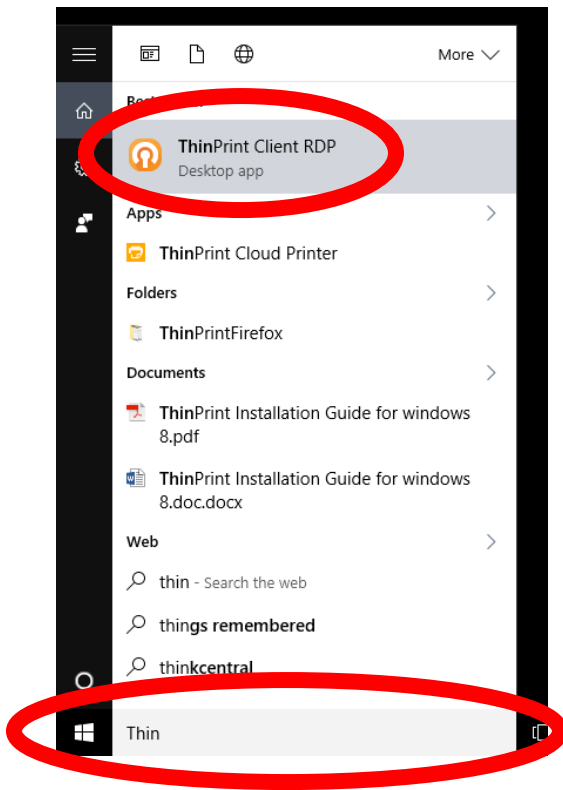




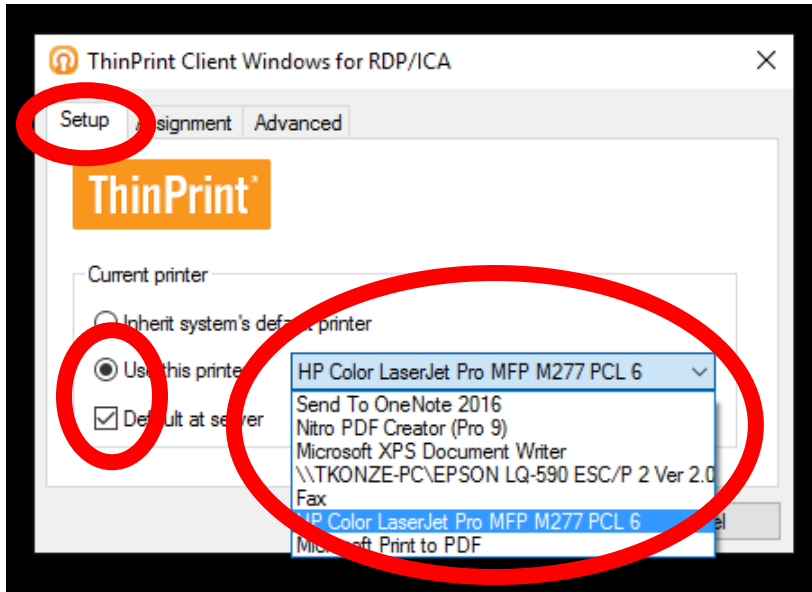
**Step 15. Select Finish when completed.**



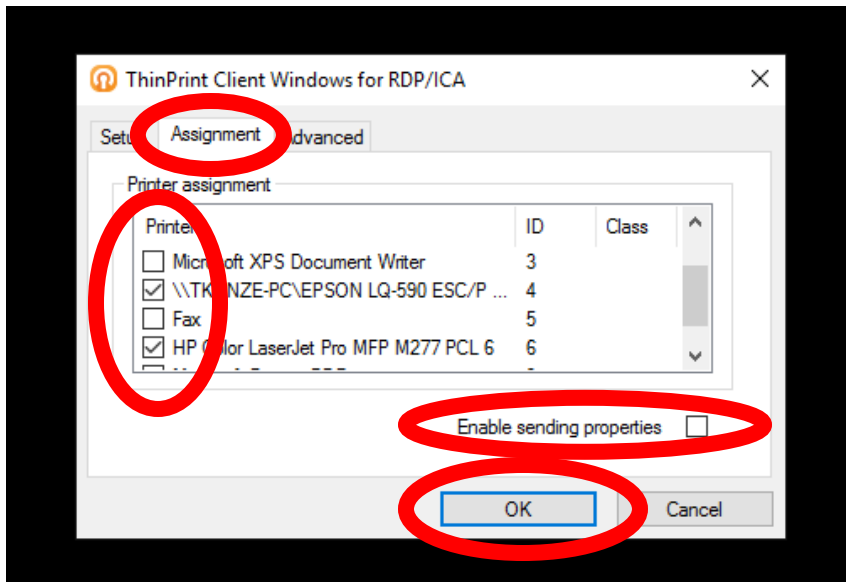
**Step 16. From your Desktop, Type "Thin" in the lower left search box and select ThinPrint Client RDP when it appears above.**



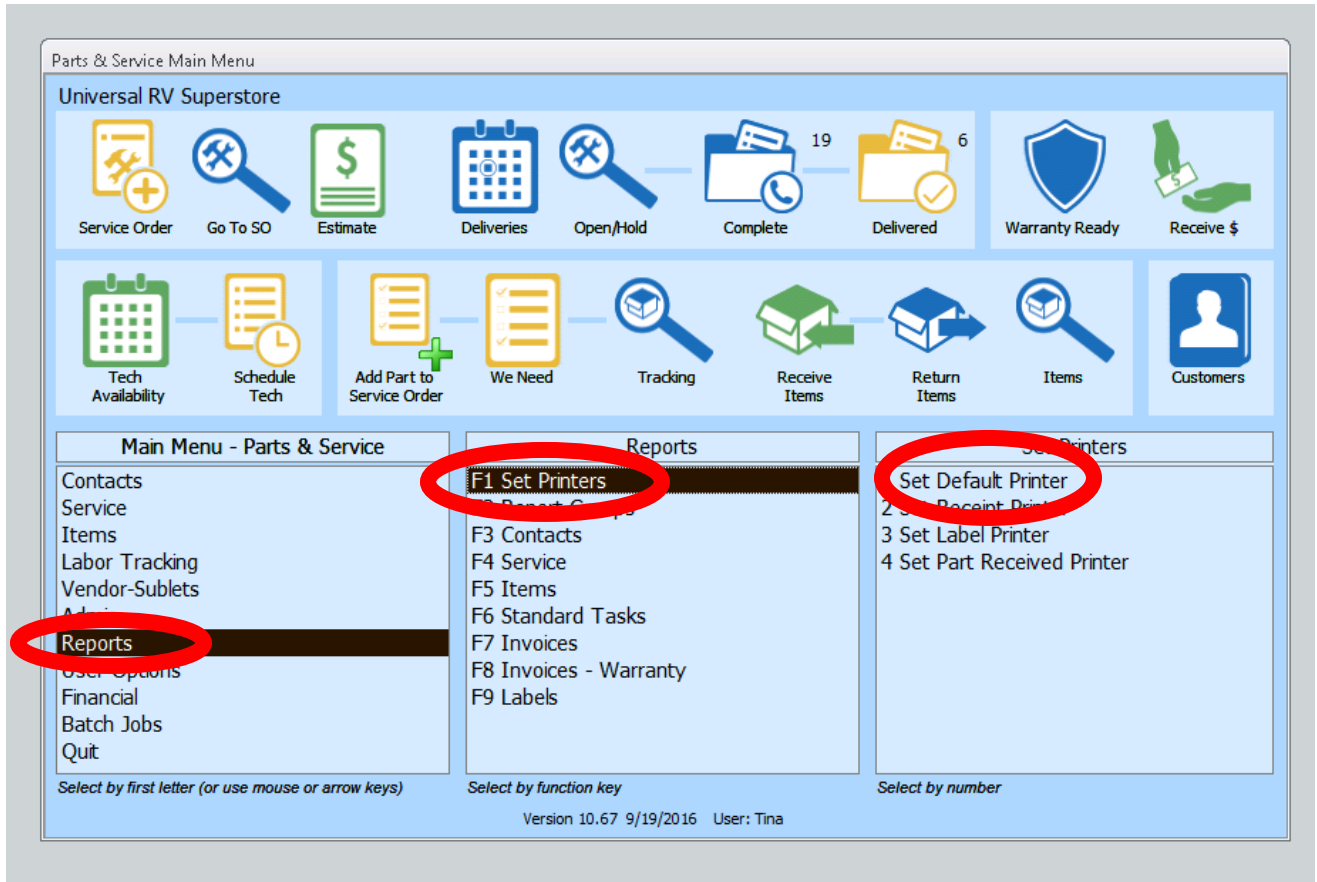
Step 17. Under the “Setup” tab, select “Use This Printer” and select your everyday normal 8x1/2 by 11 sheet paper printer. (POS Stations: DO NOT SET THE POS printer as the default here, this will cause print spooler errors. If you do not have a default printer, select the Microsoft XPS Document Writer as a default.)



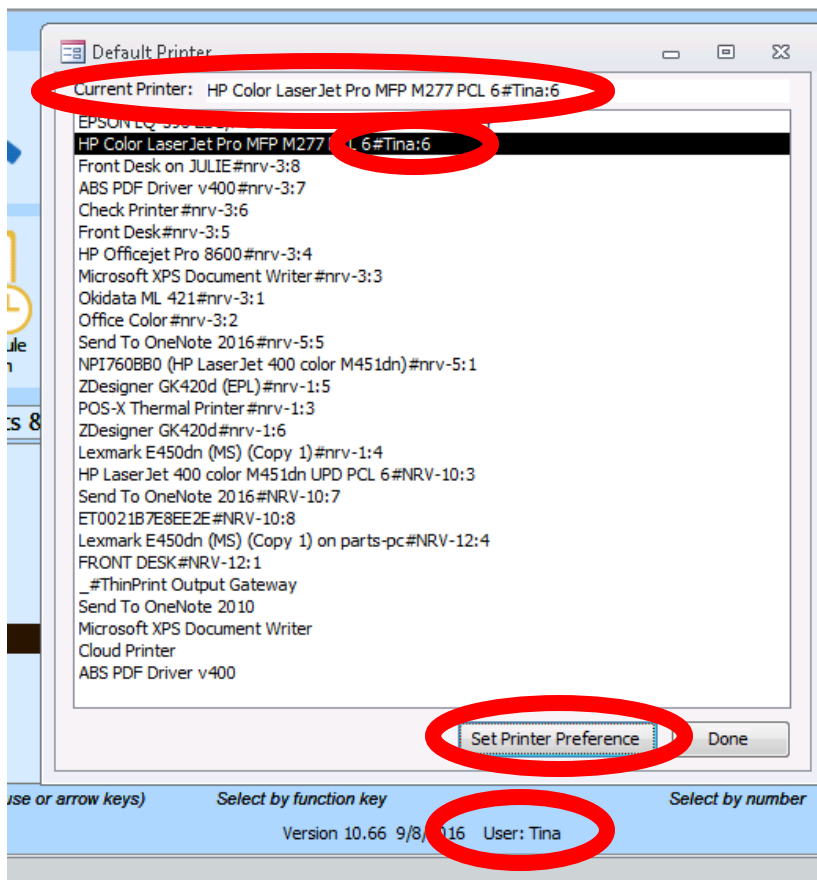
Step 18. Uncheck ALL printers EXCEPT for the printer/s you will use within the software and Uncheck “Enable Sending Properties in the lower right corner. Then select OK. You must now RESTART your Computer.



**Step 19. This image shows Parts & Service Manager, however, default printers are set the same way in Sales Manager, POS as well as eWebRenter. Navigate to Reports/Set Printers/ Set Default.**



**Step 20.** This is an important part as well. If you do not select a printer that is associated to your username, which you can see below, you will NOT be able to print. Find your printer on the list below that ends with “#YOUR USERNAME HERE”, highlight and select “Set Printer” at the bottom so it then appears above. If you are not sure what your username is see the bottom.



That’s it! You should now be able to print. If you cannot find your printer on this list and you have already restarted your computer, be sure to log out of the software from the main menu using the “Quit”/“Log Off” button and log back in. Be SURE you **DO NOT** select the “X” in the upper right corner to log off as this does NOT log you off, this only Disconnects your session. It is important that you log off correctly as well as restart your computer before ThinPrint will function correctly.